

Modes for submitting a complaint or a grievance

- Send an email to the service email ID of the mutual fund (For BNPP MF investors can send an email to customer.care@bnpparibasmf.in)
- Speak to the Call centre of the mutual fund (For BNPP MF investors can contact @**1800 102 2595-Toll Free**)
- Post on the websites or chatbots of mutual funds (where available)
- Contact the Investor Relations Officer of the mutual fund (For BNPP MF please visit <https://www.bnpparibasmf.in/contact-us>)
- Submit/Post a written letter to any of the Investor Service Centres (ISCs) of the Mutual fund (For BNPP MF list of ISCs is available at <https://www.bnpparibasmf.in/contact-us>)

If you have transacted through stock exchange platform of BSE or NSE, you can approach either the stock broker or the investor grievance cell of the respective stock exchange.

If you have transacted through Mutual Funds Utilities India (MFU), contact the customer care of MFUI on 1800-266-1415 or send an email to clientservices@mfuindia.com

If the complaint remains unresolved, you have the option to approach SEBI by logging a complaint on SEBI's complaints redressal system (SCORES) (<https://scores.gov.in/scores/Welcome.html>)

Contact Details

You can access the relevant details of ISCs along with the email ID and contact numbers of all the mutual funds on their respective website or the Scheme Information Document (SID), or the Statement of Information (SAI) of the concerned mutual fund.